



Health and Safety Caregiver Policies

Last Update: November 12, 2021

Kyo takes health and safety seriously. Keeping our staff and your family healthy means that we can continue to provide ABA therapy to your child without disruption. We ask that you help us by adhering to the established policies below. The information contained in this document reflects our current policies as of the above date, however our health and safety guidelines are periodically updated. The most up to date policy information can always be found on the “Health and Safety” page of our website at www.kyocare.com.

Green Highlights = material new content since last version of document

- Personal Health:
 - Sessions must be cancelled if your child is demonstrating any signs of illness, or if anyone in the home is under a quarantine recommendation by a physician. After cancelling your session via the KyoCare portal or by phone, please email healthandsafety@kyocare.com to notify our team if your cancellation is due to a COVID-related concern.
 - Sessions may be resumed when your child is no longer demonstrating signs of illness or upon presentation of a negative COVID-19 test.
- Mask Use:
 - Kyo requires that clinicians and families follow local requirements regarding the use of masks during sessions.
 - Your clinicians may choose to continue wearing a mask, even if you are in an area that no longer requires their use. Similarly, you may request that Kyo employees working in your home continue to wear masks, regardless of the mask requirements in your area.
- Ventilation: Whenever possible, we encourage windows to be open to promote healthy ventilation and circulation of fresh air, to reduce the likelihood of transmission of airborne illnesses.



- School and Other Group Session Locations: Kyo will permit sessions to be held in school and other childcare group settings, in keeping with local jurisdiction health and safety requirements.
- Other Community Session Locations: Sessions may be held at community locations (e.g., museums, stores) provided a BCBA approves the location as clinically appropriate.

Staff Safeguards:

- Kyo staff are not permitted to report to work if they are feeling unwell or have been diagnosed with COVID-19 and not yet cleared to return to work.
- Kyo clinicians are strongly encouraged to be vaccinated; in states where vaccines are mandated for healthcare workers, nearly all Kyo clinicians are vaccinated. Across all locations, clients are able to request vaccinated-only team members.
- Clinicians may choose to sanitize the work area prior to beginning their session with cleaning materials they bring with them.
- During sessions, staff are asked to avoid unnecessary physical contact with clients (e.g., hugs, sitting in lap).
- *If you ever feel that a staff member is behaving in a way that jeopardizes the health and safety of your family, please let your supervising BCBA know immediately.*